

Mint Steel Forge, Inc. Quality Policy

Our Policy is achieved through...

- Implementing and following a Quality Management System that meets the requirements of ISO 9001:2015 in order to effectively produce and improve our manufacturing processes.
- Complying with applicable requirements
- Applying a culture of continual improvement by setting objectives throughout the business to:
 - Provide the best product to our customers,
 - Improve the Quality Management System and
 - Meet our business objectives
 - Satisfy the needs of our interested parties
- Communication of this policy to our employees and availability of this policy to all interested parties upon request.

System Scope: The Mint Steel Forge quality system is comprised of our three processes which cover the product realization of precision cold forged and extruded steel products, including any outsourced processes, internal supporting processes and management-related business processes.

Scope of Third-Party Registration: The manufacture of precision extruded steel products.

Permissible Exclusions:

- Mint Steel Forge receives its designs from its customers and is not product design responsible; therefore, Mint Steel Forge claims exclusion to ISO 9001: 2015, clause 8.3.
- Mint Steel Forge has no service agreements with customers and also claims exclusion from ISO 9001: 2015, clause 8.5.5.

Interaction of Processes: The sequence and interaction of processes is visually described in a flowchart as a supplement to this Quality Manual. Mint Steel Forge has three primary processes:

- Product Realization, as measured by work center production, delivery and cost of quality
- Support Processes, as measured by the Key Supplier List
- Business Processes, as measured by the number of customer complaints

Mint Steel Forge has identified the following objectives to evaluate the effectiveness of our processes:

Quality Objectives:

Objective	Measure	Target	Champion	Reporting
Customer Satisfaction	On-Time Delivery	90%	QM	Quarterly
	Customer Complaints	<2 per month	QM	Quarterly
Internal Improvement	Work Center Production	Net Rate/Standard Rate* ≥ 1 (standards may be revised following reporting/review)	President	Quarterly
Internal Improvement	Cost of Quality	<1%	President	Quarterly
Key Supplier List	Updated	Annually	QM	Annually

MINT STEEL FORGE ORGANIZATION CHART

The organization chart identifies the members of Top Management and those responsible for establishing, implementing and improving the management system.

